CREATE

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# Your 2016-2017 Coordinator's Guide to a successful Original Program COORDINATOR

**NRDFR** 

with



See page 2 for details on how you can enter & win!

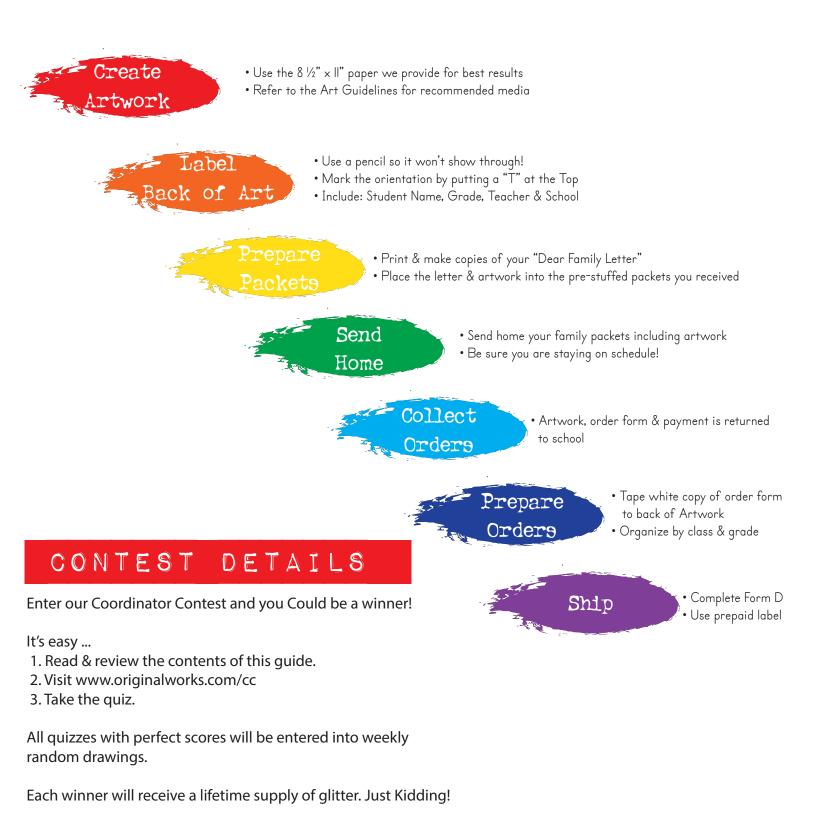
CONTEST

# Welcome!

We are so excited that you've chosen to run an Original Works program this season! This guide will take you through the process step by step to ensure a successful program. And, if at any point you have a question on something not covered in this guide, our Customer Service Team is anxiously waiting for your call!

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# Program Overview



Actually, each winner will receive a \$25 gift card that can be used towards your invoice, or for products of your choice.

# Your Supply Box

If you are reading this guide, then chances are you received and opened your supply box! This box contains everything you're going to need to run a successful program. All you need to add is students ...

#### What's included:

- ⊁ Art paper
- \* Pre-stuffed family packets (order form & brochure)
- \* 1 Prepaid UPS label (stapled to pink paper be sure to put this in a safe spot!)
- ★ Art Guidelines
- \* Marketing Kit: Product samples or folders & labels, Posters

**Questions? Missing something?** That's what our awesome Customer Service Team is for. And, because they want to be sure your program runs smoothly, they will be emailing periodic tips and reminders to you throughout the program. Can't wait to hear from them? You can connect with them by calling 800.421.0020 or email cs@originalworks.com

# Program Promotion

Students will be working hard to create their masterpiece, so you'll want to be sure to promote the program to families. Remember, the more you promote, the more your profits will grow!

#### Ensure your program is a success.

- \* Create colorful, fun artwork that parents will want to preserve.
- \* Check out our free lesson plans if you need some inspiration.
- \* Create excitement with your students by following these promotional tips...

#### Ways to promote the program.

- \* Display the posters provided in your supply box in prominent areas where parents & students will see them.
- \* Include program information & deadlines in school announcements & communications. Promote the program via your school website, social media sites & newsletters.
- \* Copy & distribute the Look What's Coming Letter provided in this guide.
- \* Create an eye catching display of sample products.

Need additional promotional tools & ideas? Check out our eMarketing Kit & other resources in our Customer Care site. originalworks.com/customer-care



# Create Great Art

This is the best part, creating a masterpiece that families will cherish. Over the years we have found that the more excited the students are about their project, the more excited families are. Creating a bright and colorful artwork that will reproduce well onto our products is easy, when you follow our Art Guidelines. Just remember, to have fun and celebrate creativity! After all, it really is all about the art!

### Helpful Hints

- \* Use the art paper provided in your supply box
- \* Fill the entire sheet of paper with color
- ★ Use bright, bold colors
- ★ Keep important details I" from the edge
- Have your artists "sign" their artwork, remembering to keep it I" from the edge
- \* Mark the orientation of each artwork. This can be done by placing a "T" at the top on the back, using pencil
- \* Label the back of each artwork with the school, student name, grade & teacher

## Save for Another Project

- Playing on the edge- Keep important details at least I" from the edge as they could be cut off during reproduction.
- ★ Fluorescent colors
- ★ Metallic art media
- ★ Chalk & oil pastels
- \* Abrasives/3D materials
- ⊁ Glitter
- Construction paper- this type of paper doesn't always reproduce true to color
- \* Paper that is not 8 ½" × II"



\* Markers \* Tempera Paints \* Crayons \* Water Color Paints \* Paper Collage \*

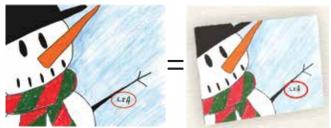




Pencil lines will show on finished products. We suggest adding a colorful border to your paper.



Avoid a small image in the center of the paper as it can look unfinished. Instead add a background to fill the page.



Names, dates, etc. should be placed at least I" from the edge of the artwork. Many of our products are considered "full bleed". If details are too close to the edge, they could be trimmed or cut off during reproduction.

For complete instructions, please refer to the Art Guidelines at the back of this guide. You can also visit: **originalworks.com/artguides** 

You can find lessons plans on our Pinterest site or Online at: originalworks.com/customer-care

# Orders Order Form One Order Form per Artwork

Once student art is completed, it is packaged and sent home to families for ordering.

\* Dear Family Letter. When your program was confirmed, you received an email with your schedule and Dear Family Letter. This letter contains your schools custom ordering information and pricing. Print and copy. We recommend using colored paper that parents will be sure to notice.

\*Prepare family packets. Place the completed artwork & Dear Family Letter in the pre-stuffed packets found in your supply box. Your Dear Family Letter was emailed to you when your program was confirmed. Please contact our Customer Service Team for questions. Recruit some volunteers or older students to help with this.

\* Collect orders. Families will return artwork, Order Form & payment. Remember- checks are made out to the school!

\* Prepare orders for shipment. Tape the white copy of the Order Form to the back of each corresponding artwork. Organize the artwork in folders by class & grade (your finished products will be packed the same way, making for easy distribution). We recommend placing the artwork/orders in a large plastic bag to protect it from any weather while being shipped. Please don't send the individual poly bags back. Keep them and recycle them for another project!

\* Shipping Form D.(Page 10) Complete & return with your orders.

\* Shipment. Using the prepaid UPS label found in your supply box, send the artwork, orders & shipping form to Original Works. Give the package to any UPS driver OR take it to a UPS store or authorized UPS facility.

#### Shipping Questions

If you have shipping questions, do not contact UPS directly. Our Customer Service Team can help! 800.421.0020

#### Stay on schedule!

If orders arrive AFTER your scheduled date, order processing will be delayed until the next processing slot becomes available.

### Late or Additional Orders?

#### Promoting a "Second Chance" to order, is a great way to increase the profits & success of your program!

Late or Additional orders are common, and we love to process them. All of these orders earn the same profit as your primary order, and your first round of Late/Additional orders are shipped back for free! Subsequent orders are subject to a nominal \$10.00 shipping & handling fee.

#### Collect orders.

- Late orders include both new orders and re-orders from families who ordered previously.
- If a family has ordered previously, artwork does not need to be re-sent, however, they must provide the order form number & description of the artwork from their original order so that we can retrieve the art.
- Should you require an order form, a blank one is provided on Page 9.

Shipping Form C. (Page 8) Complete & return with your orders.

Specific delivery dates for late/additional orders can not be quaranteed.

# Product Distribution

Your orders have arrived, and it's time to distribute products.

- \* Orders arrive. Orders are shipped and will arrive at your school based on the scheduled delivery date on your program confirmation.
- \* Coordinator envelope. A white coordinator envelope is included in Box # 1 of your shipment. This envelope contains your Order Recap Report and any artwork that could not be processed during order phase.
- \* Student packages. Each package contains the child's original artwork/order form, products ordered & care instructions. Ceramic mugs, travel mugs & place mats will be labeled & packaged separately in the shipping box.

# Customer Service: "Fix-It"

Although we thoroughly inspect all orders before shipping, occasionally a less than perfect order gets through. We call this a Fix-It, and if it occurs with one of your orders, our friendly Customer Service team is standing by to assist.

- \* Product issues. If your order/product meets one or more of the following criteria, a "Fix-It" should be submitted.
  - Material defect: e.g.: hole in t-shirt, chipped tile or mug . . .
  - Incorrect product: e.g.: ordered a sketchbook and received a journal.
  - Improper reproduction: e.q.: artwork is reproduced upside down on product.
  - Missing product: you were invoiced for a product but it was not received.

\* Shipping Form F. (Page 7) Complete & return.

#### Do I need to send the artwork back in?

YES ... • Color quality issue • Image blurriness • Incorrect image NO ...

Missing item
 Damaged item
 Incorrect item made

When in doubt, consult our Customer Service Team.

Image retention. Original Works keeps images on file for a fixed period of time:

- Fall programs images are retained until March lst
- Spring programs images are retained until September lst

If a Fix-It is submitted after one of these retention deadlines, please submit the original artwork.

# Customer Service: 800.421.0020 Monday-Friday 8:00am-4:30pm EST.

All artwork is reproduced "as is." We cannot be responsible for "fixing" custom products if our Art Guidelines are not followed.

INTERNAL USE ONLY
CODE:
RECV'D BY:
DATE:

#### Organization Information: Please complete <u>all</u> information

Organization:		School Account Code:		
Address:				
City: State:			Zip:	
Contact:		Phone:	( )	
Please note any weekdays you will be clo	sed:			

#### Fix-It: Order Form # & description of art are required for processing. Please complete ALL information.

Order Form #:	Form #: Artwork Orientation (choose one) Vertical (portrait) <b>or</b> Horizontal (landscape)				
Description of art:					
Product:		Problem:			
Student Name:			Teacher:		Grade:
Order Form #:	Artwo	rk Orientatior	n (choose one) [	Vertical (portrait) <b>or</b> [	Horizontal (landscape)
Description of art:					
Product:		Problem:			
Student Name:			Teacher:		Grade:
Order Form #:	Artwo	rk Orientatior	n (choose one) [	Vertical (portrait) <b>or</b> [	Horizontal (landscape)
Description of art:					
Product:		Problem:			
Student Name:			Teacher:		Grade:
Order Form #:	Artwo	rk Orientatior	n (choose one) [	Vertical (portrait) <b>or</b> [	Horizontal (landscape)
Description of art:					
Product:		Problem:			
Student Name:			Teacher:		Grade:
Order Form #:	Artwo	rk Orientatior	n (choose one) [	Vertical (portrait) <b>or</b> [	Horizontal (landscape)
Description of art:					
Product:		Problem:			
Student Name:			Teacher:		Grade:
		Send to:		VORKS	

Building 1 • 54 Caldwell Road • Stillwater, NY 12170 • 800-421-0020 • fax 518-580-0639 • cs@originalworks.com

INTERNAL USE ONLY:
CODE:
RECV'D BY:
DATE:

### Shipping Form C Original Program Additional Orders

#### This form MUST accompany your additional orders.

#### **Organization Information:** *Please complete <u>all</u> information*

Organization:		School Code:		
Address:				
City	State:		Zip:	
Contact:		Phone:		
Weekdays you will be closed:		# Artworks sent:		

**Orders:** Please submit original artwork and order form for any artwork that is not on file. One order form per artwork. **Use this section if ordering more products from a previously processed artwork.** You do NOT need to resubmit the artwork for these orders.

Order Form #:	Artwork Description:	
Is artwork (choose one)	al (landscape)	
Product:	Product:	Product:
Order Form #:	Artwork Description:	
Is artwork (choose one)	tical (portrait) <b>or</b> 🗌 Horizont	al (landscape)
Product:	Product:	Product:
Order Form #:	Artwork Description:	
Is artwork (choose one)	tical (portrait) <b>or</b> 🗌 Horizont	al (landscape)
Product:	Product:	Product:
Order Form #:	Artwork Description:	
Is artwork (choose one)	tical (portrait) <b>or</b> 🗌 Horizont	al (landscape)
Product:	Product:	Product:
Order Form #:	Artwork Description:	
Is artwork (choose one)	tical (portrait) <b>or</b> 🗌 Horizont	al (landscape)
Product:	Product:	Product:

**Billing Options:** Original Works will provide free shipping & handling for the first shipment of additional orders. All subsequent additional order shipments will be subject to a \$10.00 shipping & handling fee.

If your school or organization requires a <u>Purchase Order</u> to be issued to Original Works please provide: \*PO # is: \_\_\_\_\_\_ <u>Please select one:</u>

Send Profit Check. We are sending 100% of the money collected and will receive our profit check within 10 business days of order processing. Please make check payable to: Original Works \* Check #:\_\_\_\_\_ Check Amount: \$\_\_\_\_\_

**Exact payment.** We have tallied all of our orders and are sending in the exact amount. The tally will be confirmed by Original Works. **Please make check payable to: Original Works** \* **Check #:**\_\_\_\_\_ **Check Amount:** \$\_\_\_\_\_

Invoice. Please tally all orders the	en send us a final invoice.	We understand th	at payment of the invoice is <u>due in full</u>	l upon
receipt. * Please email invoice to:		or fax to:		

#### Send to: ORIGINAL WORKS

Building 1 • 54 Caldwell Road • Stillwater, NY 12170 • 800-421-0020 • fax 518-580-0639

			Form	One Order Form per Artwork	ltm	# Qty.	\$ Amount
V			lworks.com	15 oz. Ceramic Grande Mug	1		
		]	Wooden Coasters (2)	2			
			Keychain	3			
				Brass Holiday Ornament - <b>NEW!</b>	4		
				11 oz. Ceramic Mug	5		
				Snowflake Ornament	6		
				Tile/Trivet	7		
			u.	Wreath Ornament	8		
			ucti	Magnet	9		
			prod	Night Light	10		
			ng p	Quick Note Dry Erase Magnet– <b>NEW!</b>	11		
			duri	Journal	12		
			t off	Travel Mug– Stainless Steel	13		
			e cu	Placemat– NEW!	14		
	ail:		are closer than 1" from the edge may be cut off during production. twork in pencil to indicate top.	Pendant– Magnetic Jewelry	15		
	Email		ge m	Notecards (8)	16		
			back of the artwork in pencil to indicate top.	Calendar Magnet	17		
			cate	Matted Print	18		
			"from t o indica	Removable Wall Art, Poster Size – <b>NEW!</b>	19		
			in 1"	Memo Pads (2)	20		
			oenc	Sketchbook	21		
			at are closer than 1 artwork in pencil to	Mini Magnets (4) Fits our magnetic pendan	t 22		
			work	Purse Mirror	23		
			ar at	Removable Wall Art (Set of 3) – <b>NEW!</b>	24		
			if the	Pot Holders (2)	25		
	Phone:		es or dates that e back of the ari	Mouse Pad	26		
	Pho	$\smile$		Quilt Block	27		
			s such as names Place "T" on the	Pillowcase	28		
	State:		h as "T"(	Tote/Grocery Bag	29		
	<u> </u>		Place	Garden/Decorative Flag	30		
			<b>T</b> P tails		31		
			Ľ.	T-Shirt Youth Medium (10-12) doubt, we suggest	32		
			All artwork is reproduced as is. Details such as name Place "T" on the Tho artwor	T-Shirt Youth Large (14-16) that you order the next size larger.	33		
			Iced	T-Shirt Adult Small	34		
			rodu	T-Shirt Adult Medium	35		
			repi	T-Shirt Adult Large	36		
			irk is	T-Shirt Adult XL	37		
			rtwo	T-Shirt Adult XXL	38		
			All ai	Notecard Bonus Set (24)	39		
				Magnet Package	40		
				Office Package	41		
				Writer's & Artist's Package	42		
1							
5							
	City:			Original artwork is returned.		Total Due	¢

INTERNAL USE ONLY:
CODE:
RECV'D BY:
DATE:

### Shipping Form D Original Program Order Phase

Please submit original artwork & order forms.

Organization Information: Please	complete <u>all</u> informatic	on		
Organization:	Å	Account Code:		
Address:				
City:	State:		Zip:	
Contact:		F	Phone: ( )	
Note any weekdays you will be close	d:	I	# artworks included:	
billing Options.	300.00, a \$25.00 shipping fee v <u>se Order</u> to be issued to C	vill apply and p Driginal Wor		
<u>Please select one:</u>				
Send Profit Check. We are sending 100% of order processing. Please make check pa * Check #: Check Amount	yable to: Original Works	nd will recei	ve our profit check within 10 business days	
Exact payment. We have tallied all of our Original Works. Please make check payable * Check #: Check Amount	e to: Original Works	n the exact a	amount. The tally will be confirmed by	
<ul> <li>Invoice. Please tally all orders then send u receipt.</li> <li>* Please email invoice to:</li> </ul>			· · · · · · · · · · · · · · · · · · ·	
PLEASE CONSULT YOUR BUSINESS OFF	ICE FOR YOUR LOCAL SALES	TAX STATUS	AND ORGANIZATION'S TAX POLICY	
<ul> <li>TAX STATUS: If your school is in: CA, CO, FL, GA, M appropriate box:</li> <li>We are TAX EXEMPT and our tax form is attached a tax exempt form on file, we will be charged sales</li> <li>Purchases made by this organization are TAXAB</li> </ul>	ed, has already been submitt tax.	ed, or will be	e faxed or mailed. We understand that without	
It is the responsibility of the org	anization to increase the PR	ICE TO FAMI	LIES to cover any tax liability.	
	nd to: ORIGINAL Caldwell Road • 800-421-002	Stillwat		



Hello Family!

Our school has teamed up with Original Works to offer a very special program. In the next few weeks, your child will be creating their own special artwork for this project. Then you will have the opportunity to order a variety of useful items, all professionally made and **featuring your child's very own artwork!** 

## Why Join in the Fun?

- ★ Purchase personal gifts & keepsakes.
- \* Celebrate your child's creativity.
- ✤ Fun products under \$10.
- \* Support our school.

\* Many 🐝 products.



Visit www.originalworks.com for additional program & product information.

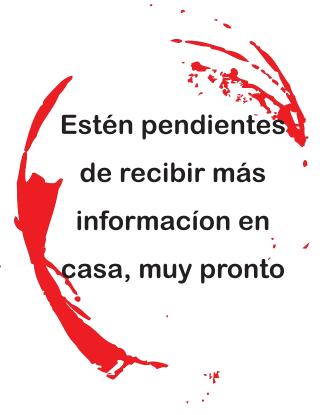


Estimada familia:

Nuestra escuela ha unido fuerzas con Original Works para ofrecerles una oportunidad muy especial. Su hijo o hija realizarán su propio trabajo artístico en la escuela. Entonces ustedes tendrán la oportunidad de ordenar una gran variedad de útiles productos, todos ellos elaborados profesionalmente, **en los que aparecrá el trabajo artístico de sus hijos.** 

### 5 Estupendas Razones para Participar:

- Adquirir obsequios y recuerdos personalizados.
- ★ Celebrar la creatividad de sus hijos.
- ✤ Productos divertidos por menos de \$10.
- \* Apoyar a la escuela.
- Nuestros productos están hechos en Estados Unidos.



Visiten www.originalworks.com para obtener información adicional acerca del programa y los productos.

# Art Guidelines

Creating great art is key to a successful program. Based on our experience, we've put together some tips for you to follow.

### What works best



Be sure that students press hard for a rich color! Bright bold colors will look great. Just go easy on the

water

Use our paper for

Use our paper for the best results.

Bright bold colors reproduce best. Black is great for outlining. Just remember no fluorescents! Intense colors reproduce best. Use caution with the amount of paint, as it can crack and crumble.

### Tips & Tricks for best results



If creating hand-print art, fill the entire sheet of paper with color

Keep important details like names or dates, 1" from the edge





Bold colors & borders add fun & interest



Fill all of the space edge-to-edge

Be sure to glue everything well so pieces are secure. (We'd hate for a roof to fall off a house while it's being shipped here.)



### Skip the Glitter!

We don't like to put restrictions in place, however there are few things that we just can't accept. Here's the low down on the items that make the "Do Not Use" list ...



#### Glitter

Glitter is like a curse word on our production floor! The pretty sparkle it has when added to your art project, isn't so pretty when scanned for reproduction. The reflection of the light can cause it to appear as dark specs. Those sparkles get into our equipment, and that's not so pretty either! So, please save the glitter for another project.

#### Fluorescent and Metallic

Again, they may look shiny & bright on paper, but they do not reproduce with the vivid brightness as do markers & paint. Often colors will come out dull, or not true to color (i.e. pinks will look purple.) To avoid disappointment, we ask that you skip the glow & shine and stay with more traditional colors for this project.





#### 3D and Abrasives

Abrasives are just that ... abrasive. Sand, salt, globs of glue/paste can create scratches on our equipment, which will in turn appear on products.

3D objects (cotton balls, foam cutouts and those crazy googly eyes) are not 3D when reproduced. Actually they can cause shadowing and become flattened during our production process.



We are sure you know what a mess it can be working with pastels. Often in transit, they can smudge and stick together, and create an even bigger mess. If you do choose to use them, please do so with caution and they **MUST be sprayed with a fixative such as Krylon #1311 Matte Fixative or we will not be able to process them.** 





#### Trademark and Copyright images

Based on federal regulations, we can't accept any Trademark or copyright images. This includes cartoon characters (Disney, Nickelodeon etc.) and trademark logos (Nike, Pepsi etc.) Images that are cut from magazines & books used in paper collages, are also a no-no. We encourage you to be creative, Please don't send in pages torn from a coloring book.

### It's all about the paper.

We highly recommend that you use the free high-quality art paper that we provide. However if you don't wish to, there are a few "rules" that we have:

• Size matters! All paper must be 8  $\frac{1}{2}$  x II". We recommend a paper weight of 60-70#

• Construction paper. While it can enhance an art project, construction paper often does not reproduce true to color. Blues can look purple, blacks can be green, etc. If you must use construction paper, please ensure it is a high quality paper. We still can't guarantee a completely accurate reproduction even with the high quality paper, however the better paper does tend to reproduce more acceptably.

#### Avoid "playing on the edge." What exactly does that mean?

•Keeping details such as names, date etc. away from the edge. During reproduction items that are within I" from the edge could be trimmed. This is especially true on our full bleed products (key chains, tiles, mouse pads...)

- Adding a l" colorful border to help younger artists stay within the area.
- If pencil guide is drawn, be sure that it is completely erased, otherwise it will appear on finished products.



#### REMEMBER TO ...

Flip over artwork and using pencil add artist's name, school, class & grade to the back of the artwork.

Mark the "Top" with a T to ensure correct orientation.